

WARRANTY TERMS

FOR ENERGY STORAGE SOLUTIONS

Junior Solar System

After-sales service and Limited warranty letters

This limited warranty (hereinafter Warranty”) specified below applies to Energy Storage system and the accessory components (hereinafter “Products”) supplied by Dyness Digital Energy Technology Co., LTD. (hereinafter or “Dyness”) to End User through Authorized Seller (hereinafter or “Seller”).

End User Definition

End User (hereinafter “Buyer”) is the buyer who puts the Products into operation for the first time via the way authorized by Dyness.

Authorized Seller

Authorized Seller is the Agents, Distributors, Partners, etc. authorized by Dyness.

1 Purpose

The primary purpose of Limited warranty letters part is to clearly define the matters related to warranty policy of Products.

The primary purpose of After-sales service part is to clearly define the matters related to precautions for use of Products.

2 Applicable Products

Junior Solar System

Dyness warrants to the End User as follows:

3 Product Warranty

Warranty start date definition

The initial date of the warranty shall commence from the earlier date of the following:

- (1) the date of when the first installation of the warranted product is completed;
- (2) 180 days after the date of shipment from Dyness Digital Energy Technology Co., LTD.

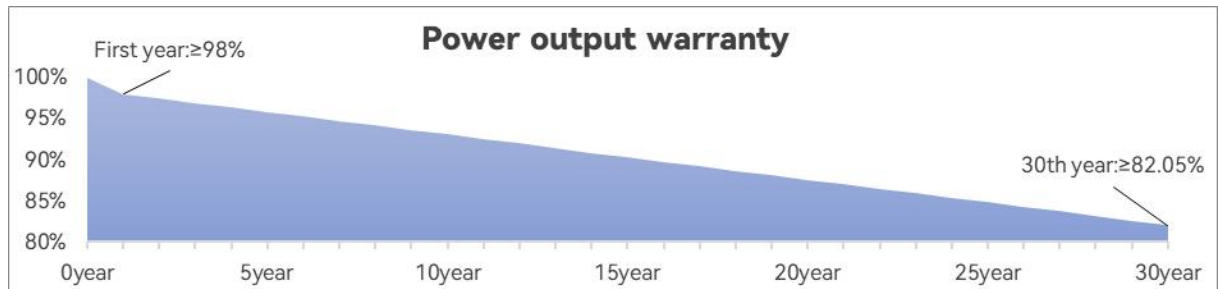
The warranty period for Products will remain unchanged after the warranty is completed within the warranty period.

Warranty Period

Product	Model / Item	Warranty Period
Junior Panel	Junior Panel 200W/ 300W/ 400W	Twelve (12) years Limited Product Warranty Thirty (30) years Limited Power Output Warranty

NOTE: ① Standard Test Condition are: Air mass 1.5, irradiance $1000\text{w}/\text{m}^2$, cell temperature 25°C , with the IEC 60904-3 reference solar spectral irradiance distribution.

② During the first year of the Limited Power Output Warranty Period, the actual output power of the Product is no less than 98% of the nominal power output indicated in the Product specification or Product nameplate. From the 2nd year to the 30th year, the average annual decline is less than 0.55%.



4 Exclusion of Warranty

Damage to the Products resulting from any of following activities is not covered by this Limited Warranty:

- (1) Without payment to the Seller, the Buyer may pay the unpaid amount to the Seller in support of the warranty claim under the circumstances that the Seller has the right to refuse the warranty request in accordance with this clause;
- (2) Damage that occurred during the transportation of the Product(s);
- (3) Product damage caused by modification, alteration, disassembly, repair or replace maintenance and other services conducted by personnel unauthorized by Dy Ness;
- (4) Damage or defect arise due to the buyer's unauthorized use of his own design, materials, mixed, function changed or service to the Products;
- (5) Product damage and defect caused by buyer's improper use, mixed-use, misuse, abuse, which non-conforming with User Manual;
- (6) Appearance damage, deformation, abrasion, stain, rust, mildew, or similar external influences caused by the buyer during use;
- (7) Improper transportation, storage, installation, wiring and use with faulty or incompatible devices by Buyer. If Buyer fails to use the original packaging materials provided by Seller during the transportation of the equipment, the Products damage or failure shall not fall under the warranty scope of the product;
- (8) The model number, nameplate or product serial number of the product has been altered, erased or unrecognizable or the tamper-evident logo has been arbitrarily damaged;
- (9) Products suffered any external influences including unusual physical, natural force,

electrical stress (power failure surges, inrush current, lightning, flood, fire, accidental breakage, etc.)

- (10) Product damage caused by external force, force majeure (causes of natural disasters such as unforeseeable, unavoidable and insurmountable objective events, including but not limited to war, civil war, strike, riot or other activities intervened by government, terrorism, war, riots, strikes, unavailability of suitable and sufficient labor or materials and other events which are out of control of Dyness) or other third party;
- (11) Removal and reinstallation at another place from the original installation without the written confirmation from Dyness;
- (12) Any changes in color, surface that do not affect durability and changes in the appearance of the product material due to normal wear and tear or other changes in the appearance of the product (including, without limitation, any scratches, stains, mechanical wear, rust, mold, deformation);
- (13) Damage of Products arise due to renewal of the national or regional laws or regulations;
- (14) Failure to observe the applicable safety regulations;
- (15) Product damage and defect caused by End User deliberately or by willful act;
- (16) Use of an incompatible battery system;
- (17) Products failure is not reported to Seller or Dyness Authorized Service Partner within 2 weeks of appearance;
- (18) Purchase and installation of the Product in an area other than the local area;
- (19) Warranty period specified above has already expired.

5 About Service Products/Parts

Fault Handling

(1) If the product fails, the Buyer shall cooperate with the Seller to obtain the faulty equipment usage information, including but not limited to: faulty equipment serial number, installation date and failure date, working temperature, usage mode, supporting energy storage inverter manufacturer/model/specification, power consumption equipment power information, PV system configuration information, fault phenomena, operating procedures, battery operation logs, etc.

(2) When both parties agree that the product belongs to the warranty scope, Dyness or Dyness authorized sellers shall decide whether to (i) fix the issue by changing configurations or updating software, (ii) repair the product by replacing with spare parts, or (iii) replace the defective product with a new or refurbished product that at least functionally equivalent to the original product. If the device is replaced within the warranty period, the remaining warranty period will be automatically transferred to the replacement unit. All parts of the product or other equipment that Dyness

replaces shall become Dy Ness's property.

(3) If the two parties disagree with whether the faulty equipment meets the warranty conditions, the products may be tested jointly by the ways approved by both parties, or the products shall be submitted to the third-party testing institutions recognized by both parties. Both parties can provide reasonable opinions on the test methods, basis and conclusions. The testing fee shall be borne by the Buyer first. If the testing result proves that the product meets the warranty conditions, the Seller shall pay the transportation fee and testing fee generated in full to the Buyer, and assume the responsibility for the faulty equipment warranty.

Out of Warranty

If the product is out of warranty or not covered by the warranty, Dy Ness may (in its discretion) provide certain after-sales service to Original Buyer, but all the costs and expenses, such as parts, labour costs and travel expenses, shall be borne by Original Buyer. Please refer to the after-sales service policy document for details.

6 Warranty Claim Policy

Dy Ness reserves the right to refuse product warranty claim for lacking proper documentation and information.

Claims under this Warranty must be made by notifying the Seller from whom Products was purchased within 2 weeks of appearance.

For a Warranty Claim to be processed, it must include but not limited following items:

- (1) Proof of the original
- (2) Description of the alleged defect(s) from authorized service center
- (3) The relevant Product's serial number and the initial date of the warranty

Buyers who are unable to contact the Seller from whom Product was purchased should contact Dy Ness Digital Energy Technology Co., LTD. at the Contact us Section of the Website: <http://www.dyness-tech.com>

Email: sales@dyness-tech.com

Fax: 029 8954 0338

7 Applicable Law

The Warranty is subject to the law of the country or state or jurisdiction in which the 'Buyer' resides within North America. The certified which is excluded in the English language shall prevail in the event of conflict between the English version and the translated Chinese version.

The company reserves all rights for the final explanation of the warranty terms.

NOTE:

- This warranty statement should be used in conjunction with our "Junior Solar

System Product Installation Manual”, which contains important installation, maintenance, and safety information and warnings. If you do not understand the information in this manual, you may consult our representative. If you do not have a copy of “Junior Solar System Product Installation Manual”, you may obtain a free one from our representative.

For professional use only. Installation and operation of Junior Solar System Products require specialized skills and should only be performed by qualified professionals. Please read the safety instructions before use and operation.



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